

Survey Results: Animal and Plant Health Inspection Service



Dear Employee:

In August, 1998, almost 14,000 Federal employees from 48 different Government bureaus completed the first National Partnership for Reinventing Government Survey. This includes 318 people from the Animal and Plant Health Inspection Service. Here are some of the results of the survey.

This sheet highlights the results of the survey by comparing the responses from employees in our agency to the responses of all Federal employees who took the survey. The front page highlights where the government is doing well and where it needs improvement. It also shows comparisons with the private sector. The back page of this sheet highlights how much progress our agency has made in reinventing government.

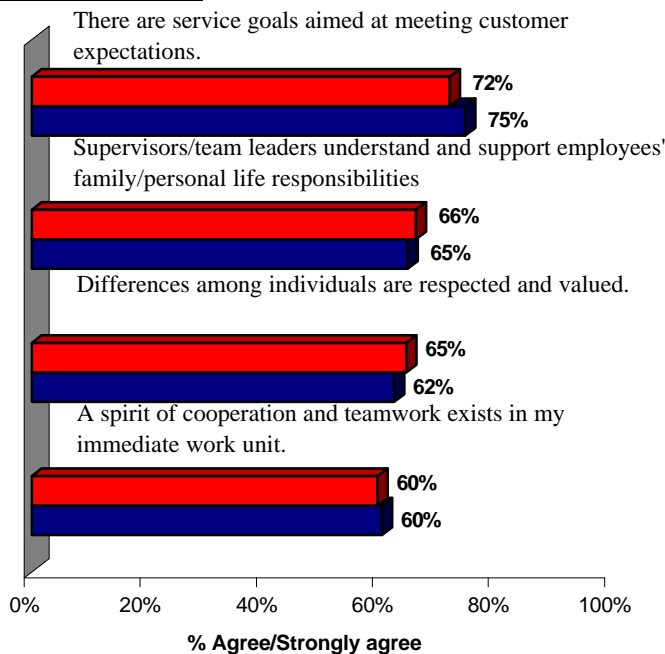
The results of this survey show that, while we have made a lot of progress, we still have a ways to go. With your commitment and participation, we can accomplish our reinvention mission: Create a government that works better, costs less, and gets the results Americans care about.



- Animal and Plant Health Inspection Service
- Government-wide Results

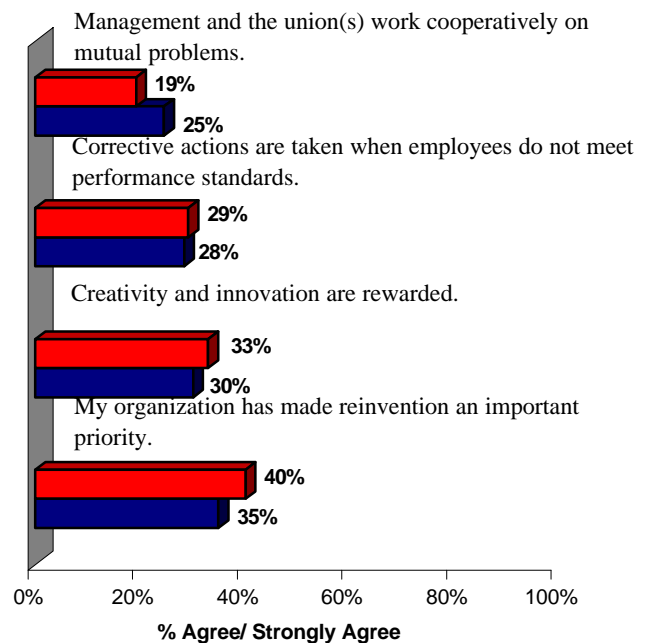
Where the government is doing well

In my organization:

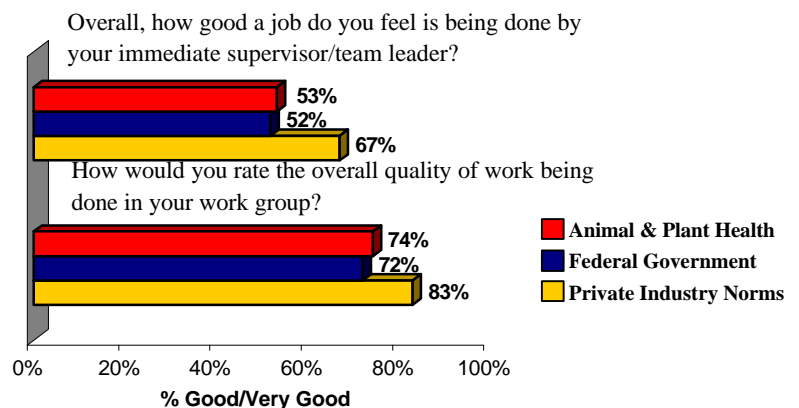
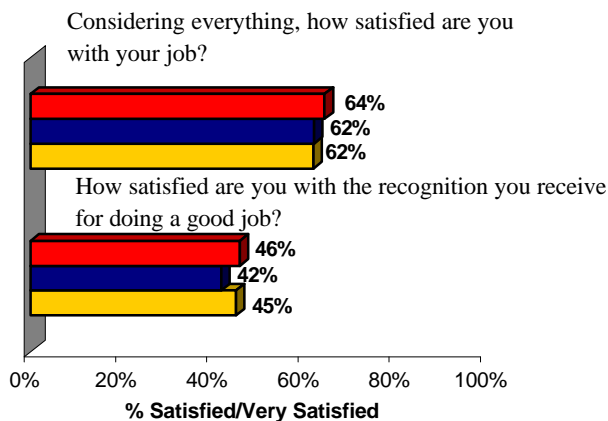


Where the government needs improvement

In my organization:



Private Industry Comparisons



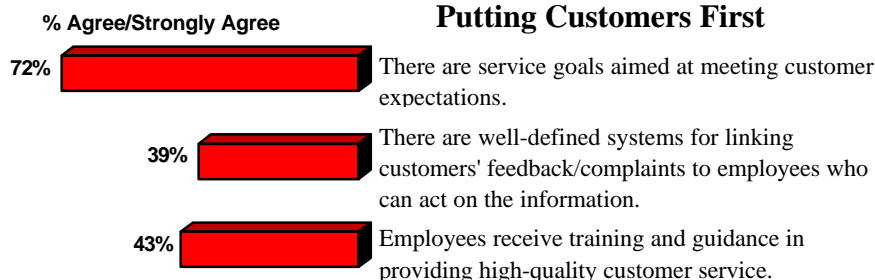
Reinventing the Government

The survey asked people to indicate if they felt their organization put customers first, empowered them to get results, and cut red tape. The charts below compare the responses from employees in the Animal and Plant Health Inspection Service to the responses of all Federal employees who took the survey.

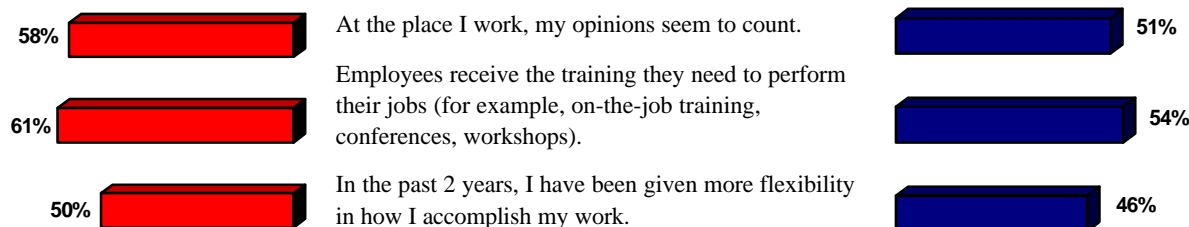
Animal and Plant Health Inspection Service

All Federal Employees

Putting Customers First

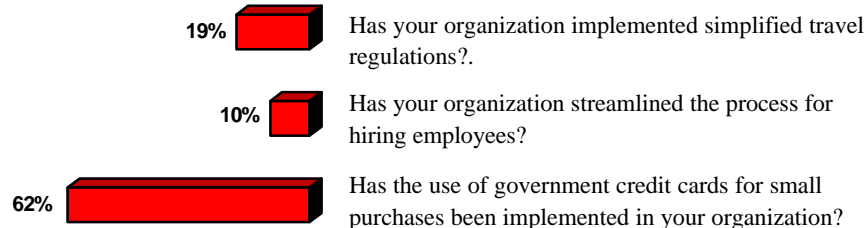


Empowering Employees to Get Results



Cutting Red Tape

% To a Great Extent/To a Very Great Extent



% To a Great Extent/To a Very Great Extent

Organizations Participating in the Survey

Department of the Air Force

Department of the Army

Department of the Navy

Department of Defense

Defense Logistics Agency
All Other Defense (not Army, Navy, Airforce)

Department of Agriculture

Forest Service
Food Safety and Inspection Service
Animal and Plant Health Inspection Service
Food and Consumer Services
All other Agriculture

Department of Commerce

National Oceanic & Atmospheric Administration
Patent and Trademark Office
Bureau of the Census
International Trade Administration
All other Commerce

Department of Education

Office of Post Secondary Education
All other Education

Department of Energy

Department of Health and Human Services

Food and Drug Administration
Health Care Financing Administration
Administration for Children and Families
All other HHS

Department of Housing and Urban Development

Department of Interior

National Park Service
All other Interior

Department of Justice

Immigration and Naturalization Service
All other Justice

Department of Labor

Occupational Safety & Health Administration
All other Labor

Department of State

Bureau of Consular Affairs
All other State

Department of Transportation

Federal Aviation Administration
All other Transportation

Department of Treasury

Internal Revenue Service
U.S. Customs Service
Financial Management Service
All other Treasury

Department of Veterans Affairs

Veterans Health Administration
Veterans Benefits Administration
All other VA

Environmental Protection Agency

Equal Employment Opportunity Commission

Federal Emergency Management Agency

General Service Administration

National Aeronautics and Space Administration

Small Business Administration

Social Security Administration

U.S. Office of Personnel Management

For more information, see the National Partnership for Reinventing Government web page at: www.npr.gov.